360° Care



for Pulp Macerators

At DDC Dolphin, our mission is to dramatically reduce the number of distressing and life-threatening HCAIs in hospitals and care facilities around the globe – and thereby save lives.

We aim to do this by:

- Producing cutting-edge sluice room technology which leads the industry in redefining infection control standards
- Making our products and services accessible to the facilities who need them
- Equipping our customers with the knowledge to make informed buying decisions which suit their needs.



Why Choose Us?

Save Money

- Fixed pricing for 5 years
- Competitive packages
- No money wasted on avoidable breakdowns

Peace Of Mind

- Deal direct with the manufacturer
- Largest team of field engineers in the UK
- Dedicated account manager

Save Time

- Rapid response
- Reduce machine downtime
- Lifetime machine support

The DDC Dolphin range of pulp macerator packages enables you to purchase the equipment you need, exactly when you need it, so you never have to jeopardise patient care. We understand one size doesn't fit all; that's why we have 3 levels of cover so you can choose what is best for your needs.

Everything you could possibly need is covered, with a guarantee of no extra costs. We are on your side with the best UK coverage in the market and outstanding account management from a sluice room expert. British made, universally trusted. Caring for you, so you can care for others.



- Machine including 5 year parts and labour warranty
- Bi-annual service and maintenance visits over 5 years
- Chemical dosing system, lockable cabinet and 5 year chemical supply
- Machine installation and commissioning
- Staff user training
- Free delivery
- Pre-installation site survey and sluice room health check
- Ultimate pack of bedpans and urinal bottles
- Wall storage rack



- Machine including 5 year parts and labour warranty
- Bi-annual service and maintenance visits over 5 years
- Supply of chemical dosing system and lockable cabinet
- Machine installation and commissioning
- Staff user training
- Free delivery
- Pre-installation site survey and sluice room health check
- Essential pack of bedpans and urinal bottles



- Machine including 5 year parts and labour warranty
- Annual service and maintenance visits over 5 years
- Supply of chemical dosing system and lockable cabinet
- Machine commissioning
- Staff user training
- Free delivery
- Pre-installation support