

# Vida Grange Case Study



**Vida Healthcare Group has two specialist dementia care homes, Vida Hall, with 70 beds and Vida Grange, a new state of the art 124 bed care home based in Harrogate, North Yorkshire. Vida Hall opened in February 2013 and Vida Grange opened in December 2016. Vida Grange has incorporated eight individual houses within the home and offers a range of care options.**

Each home is self-contained, with all bedrooms having private en suite bathrooms. There are a variety of communal areas including indoor courtyards and outdoor sensory gardens. Using the same ethos of care as they do at Vida Hall, Vida Grange is a centre of excellence in the UK for dementia care.

## The Challenge

Following the successful collaboration between DDC Dolphin and Vida Healthcare for the supply and service of sluice equipment at Vida Hall, Vida Healthcare appointed DDC Dolphin for the supply and installation of all sluice room equipment for their new specialist care home, Vida Grange. This new centre of excellence for dementia care would need each sluice room fitted with the most advanced bedpan washer disinfectors, designed using the latest technology along with a fully comprehensive service and maintenance plan.

## The Solution

During the build period DDC Dolphin's team worked closely with the construction company and Vida Healthcare to ensure everything was scheduled in to the build programme within the required timeframe. DDC Dolphin supplied 8 quality engineered Panamatic Midi bedpan washer disinfectors, all with our patented hands-free technology and antimicrobial surfaces, greatly reducing the risk of cross-contamination. These features perfectly reflect the ethos of Vida Healthcare, with infection control being a key point. After completion of the project a comprehensive service program would form the basis of an ongoing service and maintenance agreement undertaken by our extensive team of qualified engineers.



## The Outcome

**“** Following a successful partnership with DDC Dolphin in the provision of our sluice equipment at Vida Hall, Vida Healthcare Limited were pleased to appoint DDC as the preferred company to provide this equipment at our new facility in Pannal. This decision was based on the quality, reliability and ease of use of the equipment at Vida Hall, plus the excellent aftersales service that we have always experienced from DDC Dolphin. **”**

Jillian Young, Operations Director, Vida Healthcare