

# **Product Portfolio**





# **About DDC Dolphin**

At DDC Dolphin we understand that keeping your vulnerable patients, care home residents and front-line clinicians safe from the threat of HCAIs is vital to the smooth running and success of your facility.

We are a specialist sluice/dirty utility room equipment manufacturer and supplier with over 30 years' experience across six continents – providing human waste disposal machinery and wraparound solutions to healthcare facilities around the world.

We work with a strategic network of international distributors, helping over 50 countries and thousands of facilities to implement the most appropriate human waste management solution.

We are proud of our many internationally recognised accreditations, which include:















## **Securing a Safer Future**

The bacteria and viruses which cause infections are constantly evolving. As a result, we too must strive to evolve and keep developing our products to suit this ever-changing landscape.

With over 30 years' experience providing sluice room solutions to healthcare facilities all over the world, DDC Dolphin have an exceptional level of expertise in controlling the risk of infection in healthcare settings.

## **Our Vision**

To eradicate the washing of bedpans by hand in hospitals and care facilities across the world to prevent the spread of infection.

## **Our Mission**

Through our design, innovation and manufacturing excellence, DDC Dolphin safeguards vulnerable patients, care home residents and front-line clinicians in hospitals and care facilities from the risk of infectious disease.

When you trust DDC Dolphin to provide your sluice room solution – be it a replacement, upgrade, or an entirely new build – you become part of our commitment to improve infection control at an international scale. However, our local level of support will mean that you can always access the personal guidance you need.











## Conte

| About DDC Dolphin2  |  |
|---|--|
| Panamatic Bedpan Washers 5  |  |
| Panamatic Mini7   |  |
| Panamatic Midi7   |  |
| Panamatic Optima 27   |  |
| Panamatic Maxi and Maxi+8   |  |
| Panamatic Optima 38   |  |
| Panamatic XLC9  |  |
| Panamatic XL29  |  |
| Reusable Containers11   |  |
| Adult Vector Pan  |  |
| Selina Super Slipper Pan13  |  |
| Favourite Fracture Pan  |  |
| Adult Male Urinal Bottle  |  |
| Cygnet Female Urinal Bottle   |  |
| Standard Male Urinal Bottle   |  |
| Bedpan Holder Flat Plate  |  |
| Vomit Bowl with Handle  |  |
|   |  |
| Scale Inhibitors  |  |
| Hygenex Scalematic  |  |
| Hygenex EcoWash+ 5L   |  |
| Lockable Chemical Bottle Wall Cabinet16   |  |
| Pulpmatic Macerators 17   |  |
| Pulpmatic Ultima19  |  |
| Pulpmatic Eco +   |  |
| Pulpmatic Uno   |  |
| Incomatic   |  |
| MicrobeSafe+22  |  |
| <b>Macerator Associated Products</b> 23   |  |
| Bedpan & Support (Figure 8)25   |  |
| Slipper Pan Liner & Support (Midi)25  |  |
| Slipper Pan & Support (Maxi)25  |  |
| Male Urinal Bottles & Accessories   |  |
| Commode Pan & Accessories   |  |
| General Purpose Bowls & Accessories   |  |
| Detergent Proof Wash Bowl   |  |
| Kidney Dish   |  |
| CS Receiver   |  |
| Urine Sampling Cup  |  |
| Fluid Weighing Scales   |  |
| BioCommode Self Supporting Bedpan   |  |
|   |  |
| Hygenex EcoCleanse  |  |
| Hygenex EcoCleanse Ultimate & Concentrate Disinfectant 30                                     |  |
| Hygenex EcoCleanse Ultimate Cleaner & Deodoriser30<br>Lockable Chemical Bottle Wall Cabinet30 |  |
| Total Carried Dotte Trail Capillet  |  |

| acumaticacumatic Trolley                         |          |
|--|----------|
| acumatic Bag                                     |          |
| tainless Steel Furniture                         |          |
| lop Hopper                                       |          |
| ombined Slop Hopper, Work Surface and Sink       |          |
| ombined Slop Hopper & Multi-Purpose Work Surface |          |
| anitorial Unit                                   |          |
| ink and Storage Cabinet                          |          |
| /all Units                                       | 38       |
| ndoscopy Sink (HTM64)                            | 39       |
| mall Wash Hand Basin                             |          |
| Vall Mounted Standard Hand Basin                 |          |
| orner Wash Hand Basin                            |          |
| ush/Knee Operated Hand Wash Basin                |          |
| linical Knee Operated Basin                      |          |
| it-on Sink Tops                                  |          |
| aps  | 41       |
| luice Room Design                                | 42       |
| luice Room Accessories                           | 43       |
| /all Mounted Glove Dispenser                     |          |
| edal Bin   |          |
| oap, Disinfectant and Lotion Dispenser           |          |
| aper Towel Dispenser                             |          |
| helves   | 46       |
| Vall Racks                                       | 46       |
| hemical Alarm Monitoring System                  | 47       |
| roduct Summary                                   | 48       |
| •  |          |
| Air Purification Systems                         |          |
| IVMATIC - Wall Mounted Air Purification System   |          |
| VMATIC Plus - Portable Air Purification System   | 52       |
| lygenex Wipes                                    | 53       |
| co-Friendly Wet & Dry Wipes                      | 54       |
| visinfectant Wipes                               | 55       |
| co-Friendly Patient Dry Wipes                    | 56       |
| co-Friendly Skin Cleansing Wet Wipes             | 56       |
| isinfectant Wipes                                | 56       |
| lygenex Recoat Antimicrobial Coating Sy          | vstem 57 |
|  |          |
| 60 Support Packages                              |          |
| 60 Care - Bedpan Washers                         |          |
| 60 Care - Medical Pulp Macerators                |          |
| 60 Hospital Cover                                |          |
| 60 Service                                       |          |
| 60 Chemical                                      | 68       |



**Accreditations** .....

Designed to empty, wash and disinfect reusable human waste containers such as bedpans, commode pots and urine bottles, DDC Dolphin's Panamatic range of bedpan washer disinfectors incorporate the most advanced infection control technology.

Efficient, reliable and cost-effective, a bedpan washer will dispose of hazardous human waste much more quickly and effectively than traditional hand washing methods, whilst minimising clinicians' exposure to harmful bacteria.

Available as front or top-loading machines, a washer disinfector disposes of human waste directly into the sewerage system, whilst simultaneously washing and disinfecting the reusable utensil. In addition, our machines are made from a minimum grade 304 stainless steel, with patented antimicrobial and anti-fungal surfaces, which both help to minimise cross infection and reduce the possibility of microbial growth.

Not only do we supply washer disinfectors, but in the UK we are an NHS hospitals preferred supplier for the service, maintenance and validation of all brands of equipment – so we can provide you with a full 360° service.

We are also a trusted infection prevention partner for care homes all around the world, providing them with sluice room machinery and servicing.



+44 (0) 1202 731555

## **Top Loaders**

## **Panamatic Mini**



#### **Product Description**

The Panamatic Mini bedpan washer disinfector balances size and function, whilst still offering our cutting-edge cleaning technology. Designed for low-use environments and capable of disinfecting up to 2 reusable utensils per cycle in just 6 minutes to help maximise efficiency.

## **Panamatic Midi**



#### **Product Description**

The Panamatic Midi provides clinicians with a medium capacity bedpan washer to suit average usage environments. Capable of disinfecting up to 2 pots and 1 urine bottle it allows high-pressure cleaning in just a 7 minute cycle.

2 spigot option available on request.

## **Panamatic Optima 2**



#### **Product Description**

Designed with hot and cold fill to perform both hot and cold wash cycles, the Panamatic Optima 2 is a versatile bedpan washer with large capacity to cope with high demand wards or care settings. In an 8-minute cycle, the Optima 2 can process up to 2 bedpans and 2 urinals at a time, with the capacity for 2 large bowls.











## **Top Loaders**

## **Panamatic Maxi and Maxi+**



#### **Product Description**

The Panamatic Maxi and Maxi+ are our highest capacity bedpan washers, with an extra-large wash chamber to cope with the demands of busy wards, high dependency units or nursing level care settings. The Maxi+ has the added advantage of a rim flush facility, allowing clinicians to safely dispose of the contents of waste containers prior to disinfection. Able to accommodate a variety of utensils in various combinations thanks to its multi-purpose loading rack, both models can disinfect up to 3 pots and 2 urine bottles in a 7-minute cycle.

## **Panamatic Optima 3**



## **Product Description**

The Panamatic Optima 3 provides massive capacity within a surprisingly compact frame. Its large internal chamber accommodates up to 3 pots and 3 urine bottles, or alternatively 2 large bowls. A hot pre-wash at the beginning of each cycle ensures all equipment is thoroughly cleaned, before being thermally disinfected in a 10-minute cycle. A 2 spigot option

## **Front Loaders**

## **Panamatic XLC**



#### **Product Description**

The compact Panamatic XLC is designed to quickly and effectively disinfect human waste containers in environments where space is at a premium, such as small clinics and care facilities. In its 7-8 minute cycle it can disinfect up to 3 reusable utensils. The XLC can be wall mounted, installed in a unit or under a worktop counter to make the most of your available space. Its digital display and intelligent control system makes use straightforward, saving your clinicians' time.

Product available in the UK only.

## **Panamatic XL2**



#### **Product Description**

The Panamatic XL2 provides you with a large washing chamber, ideal for high demand healthcare environments. Using thermal disinfection, the XL2 will clean up to 4 items in a 7-8 minute cycle. Equipped with a simple to use interface, elbow buttons, a digital display and an on-board computer that monitors performance and carries out rolling diagnostics, it is one of the most advanced products of its type available.

Product available in the UK only.





+44 (0) 1202 731555







## **Choose your Bedpan Washer**

#### **Top Loading Bedpan Washers**

| Features | Hands<br>Free | Antimicrobial Lid | Capacity                         | Cycle<br>Time * | Water<br>Supply | Rim<br>Flush | Scale Mgmt System |
|----------|---------------|-------------------|----------------------------------|-----------------|-----------------|--------------|-------------------|
| Mini     | <b>~</b>      | ~                 | 1 Bedpan<br>1 Urine Bottle       | 6 mins          | Cold            | ×            | ~                 |
| Midi     | <b>~</b>      | ~                 | 2 Bedpans<br>1 or 2 Urine Bottle | 7 mins          | Cold            | ×            | ~                 |
| Optima 2 | ~             | ~                 | 2 Bedpans<br>2 Urine Bottles     | 8 mins          | Hot & Cold      | ×            | ~                 |
| Maxi     | ~             | ×                 | 3 Bedpans<br>2 Urine Bottles     | 7 mins          | Cold            | ×            | ~                 |
| Maxi+    | ~             | ×                 | 3 Bedpans<br>2 Urine Bottles     | 7 mins          | Cold            | ~            | ~                 |
| Optima 3 | ~             | ×                 | 3 Bedpans<br>3 Urine Bottles     | 10 mins         | Hot & Cold      | ×            | ~                 |

### **Front loading Bedpan Washers**

| Features | Hands<br>Free | Antimicrobial Lid | Capacity   | Cycle<br>Time * | Water<br>Supply | Rim<br>Flush | Scale Mgmt System |
|----------|---------------|-------------------|--|-----------------|-----------------|--------------|-------------------|
| XLC      | ~             | ×                 | 3 Urine Bottles or<br>1 Bedpan & 1 Urine<br>Bottle | 7-8 mins        | Hot & Cold      | ×            | <b>~</b>          |
| XL2      | <b>~</b>      | ×                 | 2 Bedpans<br>2 Urine Bottles                       | 7-8 mins        | Hot & Cold      | ×            | <b>~</b>          |

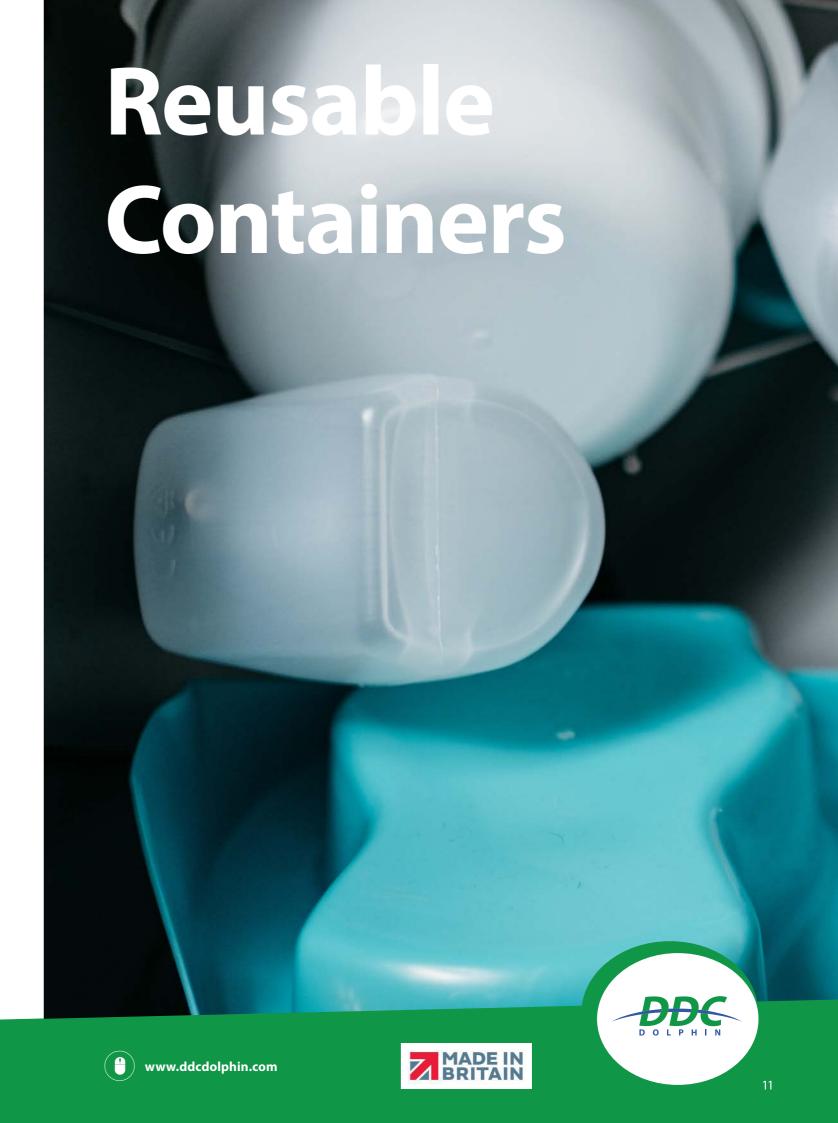
<sup>\*</sup>Cycle times may vary depending on water pressure.

Front loading machines available in the UK only.



+44 (0) 1202 731555

For more information get in touch with one of our washer disinfector experts.











## **Adult Vector Pan**



#### **Product Description**

Reusable polypropylene adult vector bedpan suitable for both male and female use. Ideal for patients confined to bed. Lightweight, strong and durable with a secure fitting lid to prevent leaks and spills and reduces cross infection and unpleasant odours. Suitable for bariatric use, weight tested up to 250kg (39.5 stone).

| Order Code | Description      | Qty | Pallet Qty |
|------------|------------------|-----|------------|
| 90-02-001  | Adult Vector Pan | 15  | N/A        |

## **Selina Super Slipper Pan**



#### **Product Description**

Reusable polypropylene female specific slipper pan Female specific slipper urinal. Ideal for Infant use or during Maternity. Lightweight, strong and durable with a secure fitting lid to prevent leaks and spills and reduces cross infection and unpleasant odours. Can be cleaned in automatic washer disinfectors or hand washed.

| Order Code | Description              | Qty | Pallet Qty |
|------------|--------------------------|-----|------------|
| 90-02-002  | Selina Super Slipper Pan | 25  | N/A        |

## **Favourite Fracture Pan**



#### **Product Description**

Reusable Suitable for both male and female use, ideal for patients confined to bed. Lightweight, strong and durable with a secure fitting lid to prevent leaks and spills and reduces cross infection and unpleasant odours. Can be cleaned in automatic washer disinfectors or hand washed. Suitable for bariatric use - weight tested up to 250kg (39.5 stone).

| Order Code | Description            | Qty | Pallet Qty |
|------------|------------------------|-----|------------|
| 90-02-003  | Favourite Fracture Pan | 12  | N/A        |





+44 (0) 1202 731555









## **Adult Male Urinal Bottle**



#### **Product Description**

Reusable male urinal bottle. Lightweight, strong and durable with a secure fitting cap to prevent leaks and spills and reduces unpleasant odours and risk of cross infection. Graduated with clear, easy to read measurements it can be cleaned in automatic washer disinfectors or hand washed.

| Order Code | Description              | Pack Qty | Pallet Qty |
|------------|--------------------------|----------|------------|
| 90-02-004  | Adult Male Urinal Bottle | 45       | N/A        |

## **Traditional Round Commode Pot**



#### **Product Description**

Reusable traditional round commode pot with lid. Lightweight, strong and durable for use with British Standard commode chairs. Secure fitting lid to prevent leaks and spills and reduces cross infection and unpleasant odours.

| Order Code | Description                   | Pack Qty | Pallet Qty |
|------------|-------------------------------|----------|------------|
| 90-02-006  | Traditional Round Commode Pot | 25       | N/A        |

## **Cygnet Female Urinal Bottle**



#### **Product Description**

Reusable anatomically shaped urinal for female use. Lightweight, strong and durable with clear, easy to read graduation and easy grip handle particularly suitable for those with limited hand movement.

| Order Code | Description                 | Pack Qty | Pallet Qty |
|------------|-----------------------------|----------|------------|
| 90-02-005  | Cygnet Female Urinal Bottle | 36       | N/A        |

## **Bedpan Holder Flat Plate**



Rack for storing an individual bedpan and pulp support.



| Order Code | Description              | Qty | Pallet Qty |
|------------|--------------------------|-----|------------|
| 91-02-004  | Bedpan Holder Flat Plate | 1   | N/A        |

## **Standard Male Urinal Bottle**





Reusable standard male urinal bottle. Secure fitting cap to prevent leaks and spills and reduces unpleasant odours and risk of cross infection. Graduated with clear, easy to read measurements it can be cleaned in automatic washer disinfectors or hand washed.

| Order Code | Description                 | Pack Qty | Pallet Qty |
|------------|-----------------------------|----------|------------|
| 90-02-010  | Standard Male Urinal Bottle | 25       | N/A        |

## **Vomit Bowl with Handle**



www.ddcdolphin.com

#### **Product Description**

Reusable vomit bowl with handle Ideal for patients confined to bed due to illness or surgery. Can be cleaned in automatic washer disinfectors or hand washed.

| Order Code | Description            | Pack Qty | Pallet Qty |
|------------|------------------------|----------|------------|
| 90-02-008  | Vomit Bowl with Handle | 25       | N/A        |











## **Scale Inhibitors**

## **Hygenex Scalematic**



The Scalematic limescale inhibitor reduces the build-up of limescale throughout your bedpan washer by removing the calcium and magnesium from water in hard water areas. Safeguarding your machinery against limescale build-up not only extends the life expectancy of your machines but also prevents large, unexpected maintenance expenses due to inefficient operation.

| Order Code     | Description  | Qty |
|----------------|--|-----|
| SCALEMATIC-SYS | Scalematic Limescale Inhibitor Unit                  | 1   |
| 90-01-003      | Scalematic Limescale Inhibitor replacement cartridge | 1   |

## **Hygenex EcoWash+5L**



#### **Product Description**

Wash and scale inhibitor specially formulated for use in DDC Panamatic washer disinfectors. EcoWash+ supports the daily functioning of washer disinfectors and helps prolong the life of machinery through the support of scale management.

| Order Code | Description                        | Box Qty | Pallet Qty |
|------------|------------------------------------|---------|------------|
| 99-01-052  | EcoWash+ Wash & Scale Inhibitor 5L | 2       | 160        |

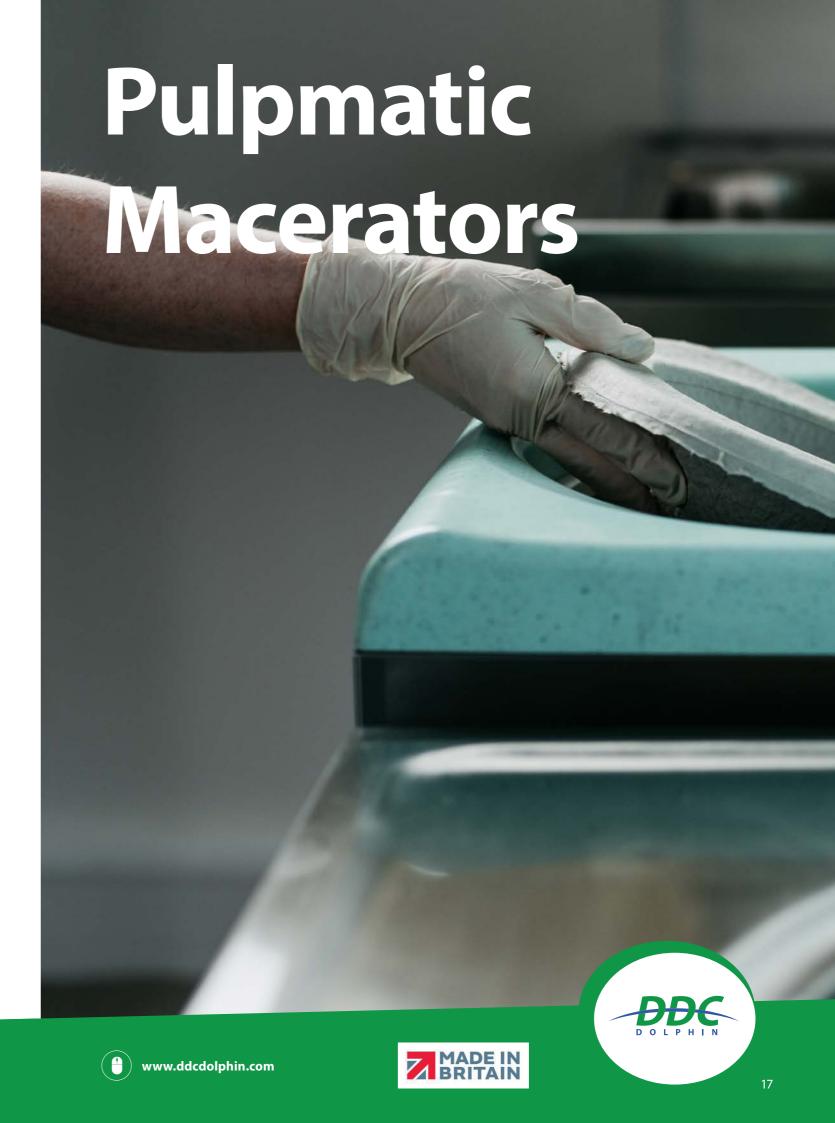
## **Lockable Chemical Bottle Wall Cabinet**



#### **Product Description**

A wall mounted lockable chemical storage cabinet with the capacity for 2 x 5 litre bottles of either EcoWash+ or EcoCleanse Ultimate chemicals. The cabinet is supplied with adaptor and flexible conduit to support the chemical supply tube linked directly to the machine. It is also designed to hold up to 8 x 1 litre Click & Fit chemical bottles for the exclusive Pulpmatic Eco+ chemical dosing system. Available with standard key lock or combination lock.

| Order Code   | Description                              | Qty |   |
|--------------|--|-----|---|
| CAB-CHEM-001 | Wall cabinet 5L lock & key               | 1   | ĺ |
| CAB-CHEM-002 | Wall cabinet 5L Combination lock         | 1   | ĺ |
| CAB-CHEM-003 | Wall cabinet C&F lock & key              | 1   | ı |
| CAB-CHEM-004 | Wall cabinet C&F 1Litre Combination lock | 1   |   |







## Designed to pulverise and dispose of both single-use medical pulp containers and human waste, DDC Dolphin's range of Pulpmatic medical pulp macerators are the sluice room equipment of choice for thousands of healthcare facilities around the world.

Our range of medical pulp macerators have been designed to provide you with a fast and safe human waste disposal solution whilst delivering passive safety measures such as handsfree operation and antimicrobial surfaces to minimise the risk of infection.

With healthcare associated infections (HCAIs) an ever-present threat in healthcare facilities, and the seemingly endless demands on hospital and care home budgets, paper pulp is considered to be a clean and highly cost-effective solution.

Not only is it cost-effective, but using single-use pulp products to dispose of potentially hazardous human waste also reduces the risk of cross-contamination, as the waste containers are not used by multiple patients or moved from ward to ward.

We are very proud to have been selected as an NHS preferred supplier for both hospital macerators themselves and for the service, maintenance and validation of all brands of macerators in hospital sluice rooms throughout the UK. No matter what your macerator requirement is, DDC Dolphin can help.

Care homes and hospitals all around the world trust us with their infection prevention solutions, providing them with sluice room machinery and servicing.



## **Pulpmatic Ultima**



#### **Product Description**

The Pulpmatic Ultima is our largest capacity medical pulp macerator, suitable for busy wards and care homes, capable of disposing of 4-6 pulp items per cycle. The unique nine bladed macerator technology allows for a rapid disposal cycle of just 120 seconds, without compromising on efficiency, water usage or noise levels.

## **Pulpmatic Eco +**





#### **Product Description**

The Pulpmatic Eco+ is our most economical and environmentally friendly machine to date. The next generation of maceration technology macerates waste even finer, uses less water and energy, and comes with advanced antimicrobial surfaces to prevent the spread of infections. The Eco+ is suitable for medium capacity wards and care homes, capable of processing up to 4 pulp utensils in a rapid maceration cycle from 85 seconds. Its unique Click & Fit easy load chemical cartridge system allows improved antimicrobial kill rate efficacy.

## **Pulpmatic Uno**





#### **Product Description**

The Pulpmatic Uno is our low-use solution for smaller wards and care environments. Capable of processing 1-2 pulp items per cycle, it provides a quieter, economical solution where maceration is a requirement, but demand is minimal. The Uno's seven blade macerator disc provides rapid, low-noise maceration for minimal disruption to a small ward setting, with a cycle lasting just 65 seconds.











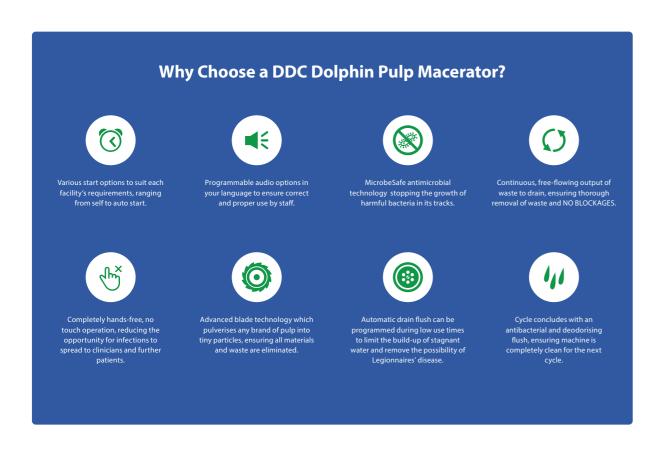




## **Choose Your Medical Pulp Macerator**

|                     | Capacity                       | Cycle Time      | Dimensions                  |
|---------------------|--------------------------------|-----------------|-----------------------------|
| Pulpmatic<br>Ultima | 4-6 pieces of medical pulp     | 120 seconds     | 500 x 1042<br>(±3) x 600 mm |
| Pulpmatic Eco+      | Up to 4 pieces of medical pulp | From 85 seconds | 500 x 1042<br>(±3) x 623 mm |
| Pulpmatic Uno       | 1-2 pieces of medical<br>pulp  | 65 seconds      | 400 x 975<br>(±3) x 510 mm  |

\*Cycle times may vary depending on water pressure



## **Nappy / Pad Macerator**

### **Incomatic**



#### **Product Description**

The DDC Dolphin Incomatic macerator presents a convenient and hygienic means of disposing of incontinence pads and nappies quickly and efficiently, giving your staff more time to care for their patients. In a fast 2-minute cycle, specially designed cutting technology ensures incontinence products are shredded into fine particles and then discharged into the sewerage system. A post-maceration disinfection option for the inside of the chamber is also available. This means there's no smell, no mess or need to store in bags, dramatically reducing the potential risk of infection. .

Only available in 3 phase for International Markets

For more information get in touch with one of our maceration experts.













# MicrobeSafe®+ Antimicrobial Surfaces

## MicrobeSafe®+ features on DDC Dolphin medical pulp macerators and top loading washer disinfectors

## How does MicrobeSafe°+ work?

MicrobeSafe\*+ is a silver (Ag) based antimicrobial additive, mixed with a powerful anti-fungal accompaniment. When a microbe lands on a surface which is impregnated with MicrobeSafe+, the microbe is destroyed or – at the very least – damaged, rendering it unable to reproduce. Its use can therefore reduce the spread of HCAIs by eliminating cross-contamination routes. This is particularly effective in the sluice room environment, where both clean and dirty items are handled.

The anti-fungal additive in MicrobeSafe+ also allows surfaces to restrict the build-up of biofilms, as well as unsightly mould growth.

## The Result

Reliable inhibition and elimination of the number of bacteria in the medical environment. allowing you to ensure more effective protection against the spread of infection. So antimicrobial technology is a fantastic form of passive protection. It goes on working 24/7/365 – with or without you – underpinning all the important cleaning and sterilisation work you do.

Keen to find out more? Contact us today and discover how our sluice room solutions could improve your infection control procedures.

+44 (0) 1202 731555

MicrobeSafe+ **Antimicrobial Surface** 







Our medical pulp products are designed for general purpose use in surgeries, hospitals and care facilities. We understand the importance of products that are not only cost effective, but which also give healthcare providers the confidence to perform tasks secure in the knowledge that safety and quality are key elements of the design and manufacturing processes allowing infection control strategies to be met.

Ergonomically designed for ease of use with a smooth, high-quality finish, helping to maintain hygiene standards and reduce the risk of cross contamination. Our products include items that are purpose built for managing a wide number of different, but entirely typical nursing situations that occur on an everyday basis, such as holding vomit, urine or faeces. We understand the importance of products that are not only cost effective, but which also give healthcare providers the confidence to perform tasks secure in the knowledge that safety and quality are key elements of the design and manufacturing processes allowing infection control strategies to be met. Our medical pulp products are made from recycled and maceratable pulp material in compliance with PAS29:1999 for healthcare disposable products and Medical Devices Directives 93/42/EEC - Class 1 as amended by Directive (2007/47EC) where required. Consequently, the products specifically designed to contain human waste will do so for a minimum of 4 hours.

## **Bedpan (Figure 8) Liner & Accessories**



#### **Product Description**

Suitable for general toileting of patients and can be used in bed or commode chair. The liner is placed inside the support before use. Ideal for patients confined to bed due to illness or after surgery.

| Order Code | Description                   | Box Qty | Pallet Qty |
|------------|-------------------------------|---------|------------|
| 91-01-005  | Bed Pan 2 Litre Liner         | 100     | 20         |
| 91-02-008  | Bedpan Support (figure 8)     | 1       | N/A        |
| 91-02-003  | Bedpan Dispenser Rack 2 Litre | 1       | N/A        |

## Slipper Pan & Support (Midi)



#### **Product Description**

Recommended for general toileting purposes of patients with limited mobility in bed, can be slipped under the patient without rolling or lifting. Used along with a reusable plastic support these pulp liners improve hygiene and handling of pulp slipper pans.

| Order Code | Description                      | Box Qty | Pallet Qty |
|------------|----------------------------------|---------|------------|
| 91-01-003  | Midi Slipper Pan 1.3 Litre Liner | 100     | 17         |
| 91-02-009  | Midi Slipper Pan Support         | 1       | N/A        |

## **Slipper Pan Liner & Support (Maxi)**



#### **Product Description**

Recommended for general toileting purposes of patients with limited mobility in bed, can be slipped under the patient without rolling or lifting. Used along with a reusable plastic support these pulp liners improve hygiene and handling of pulp slipper pans.

| Order Code | Description                    | Box Qty | Pallet Qty |
|------------|--------------------------------|---------|------------|
| 91-01-004  | Maxi Slipper Pan 2 Litre Liner | 100     | 16         |
| 91-01-010  | Maxi Slipper Pan Support       | 1       | N/A        |













## **Male Urinal Bottles & Accessories**



MEDICAL PULP & SUPPORTS

#### **Product Description**

Enables independent patient toileting. The traditional round design is ergonomically shaped for use in bed, whilst the square design stands upright if required. Single urinal bottle holder also available, designed to stand upright or to be hooked on a bed and wall and floor mounted dispenser rack for medical pulp boxes.

| Order Code | Description                 | Box Qty | Pallet Qty |
|------------|-----------------------------|---------|------------|
| 91-01-001  | Male Urinal Round 875 ml    | 100     | 5          |
| 91-01-002  | Male Urinal Square 900 ml   | 120     | 6          |
| WR-026     | Single Urinal Bottle Holder | 10      | N/A        |
| WR-025     | Wall Mounted Frame          | 1       | N/A        |

## **Detergent Proof Wash Bowl**

#### **Product Description**

Holds warm water and detergent for up to 2 hours with a maximum 4 litre capacity.

| Order Code | Description                       | Box Qty | Pallet Qty |
|------------|-----------------------------------|---------|------------|
| 91-01-011  | Detergent Proof Wash bowl 4 Litre | 100     | 12         |

## **Commode Pan & Accessories**

#### **Product Description**

Designed for general toileting in a commode chair. Also available Commode Pan Liner Dispenser rack.



| Order Code | Description                      | Box Qty | Pallet Qty |
|------------|----------------------------------|---------|------------|
| 91-01-013  | Commode 1.7 Litre                | 200     | 10         |
| 91-02-005  | Commode Pan Liner Dispenser Rack | 1       | N/A        |

## **Kidney Dish**

#### **Product Description**

General use receptacle for holding dressings, wipes, surgical instruments and other medical items.



## **General Purpose Bowls & Accessories**



#### **Product Description**

General purpose bowls designed for ease of use available in 1 litre and 3 litre sizes. Also available General Purpose 1 litre dispenser rack.



| Order Code | Description                       | Box Qty | Pallet Qty |
|------------|-----------------------------------|---------|------------|
| 91-01-006  | General Purpose Bowl 1 Litre      | 200     | 24         |
| 91-01-012  | General Purpose Bowl 3 Litre      | 100     | 20         |
| 91-02-006  | General Purpose Dispenser Rack 1L | 1       | N/A        |

## **Graduated Jug**



#### **Product Description**

General purpose jug with ergonomic handle for enhanced grip.

| Order Code Description |                       | Box Qty | Pallet Qty |
|------------------------|-----------------------|---------|------------|
| 91-01-007              | Graduated Jug 1 Litre | 100     | 32         |











#### **Product Description**

General use receptacle for holding dressings, wipes, surgical instruments and other medical items.

| Order Code | Description       | Box Qty | Pallet Qty |
|------------|-------------------|---------|------------|
| 91-01-018  | CS Receiver 900ml | 300     | 12         |

## **Urine Sampling Cup**



#### **Product Description**

Designed for a multitude of functions, but primarily used for urine samples.

| Order Code | Description              | Box Qty | Pallet Qty |
|------------|--------------------------|---------|------------|
| 91-01-016  | Urine Sampling Cup 300ml | 200     | 36         |

## **Fluid Weighing Scales**



#### **Product Description**

Hygenex fluid weighing scales. Electronic scales, quick and easy to use with easy clean surface. Maximum 5000 ml (for indication purposes only).

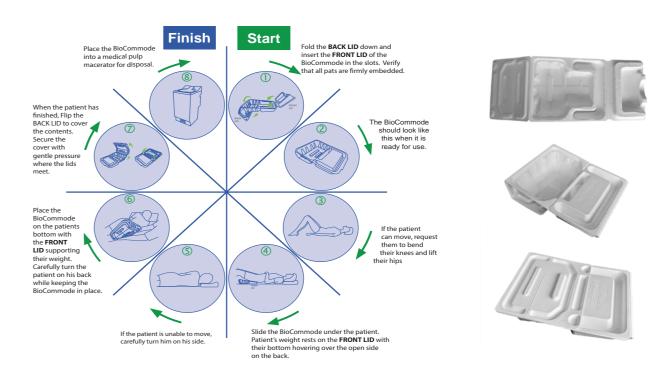
| Order Code | Description           | Qty |
|------------|-----------------------|-----|
| HYGSCALES  | Fluid weighing scales | 1   |

## **BioCommode Self-Supporting Bedpan**

BioCommode is a high-quality, self-supporting, single-use pulp bedpan, which does not need a plastic support.

This innovative single use bedpan is made of 100% compressed recycled newspaper and is strong enough to independently withstand up to 130kg of weight. It also has an integrated lid which folds out and covers the contents after use, preventing spillage and odours. It can be disposed of directly into a medical pulp macerator, significantly reducing the risk of cross contamination and Healthcare Associated Infections.

Supplied flat for storage purposes and easy separation for dispensing, the BioCommode is water resistant for a minimum of four hours, environmentally friendly and fully biodegradable.



## **BioCommode Self Supporting Bedpan**

#### **Product Description**

This single use, self supporting disposable bedpan is waterproof for up to 4 hours and supports up to 130kg without the need for plastic support.

| Order Code | Description                       | Qty |
|------------|-----------------------------------|-----|
| 90-02-011  | BioCommode self supporting bedpan | 1   |







+44 (0) 1202 731555







## **Hygenex EcoCleanse**

## **Hygenex EcoCleanse Ultimate & Concentrate Disinfectants**



#### **Product Description**

EcoCleanse Ultimate Disinfectant is for use in DDC Dolphin Pulpmatic and Incomatic machines, supplied in 5 litre bottles. EcoCleanse Ultimate Concentrate Disinfectant is exclusively for our Pulpmatic Eco+ Click & Fit cartridge system, supplied in 1 litre bottles. Both disinfectants are tested and proven to be effective against the most prominent HCAI's and also provide a high standard of cleaning and degreasing in one operation.

| Order Code | Description                                     | Box Qty | Pallet Qty |
|------------|---|---------|------------|
| 99-01-007  | EcoCleanse Ultimate Disinfectant 5L             | 2       | 160        |
| 99-01-080  | EcoCleanse Ultimate Concentrate Disinfectant 1L | 12      | 720        |

## **Hygenex EcoCleanse Ultimate Cleaner & Deodoriser**



#### **Product Description**

EcoCleanse Ultimate Cleaner and EcoCleanse Ultimate Deodoriser both provide macerators with a high standard of cleaning and degreasing in one operation. Available in 5 litre bottles.

| Order Code | Description                       | Box Qty | Pallet Qty |
|------------|-----------------------------------|---------|------------|
| 01-01-033  | EcoCleanse Ultimate Cleaner 5L    | 2       | 160        |
| 99-01-010  | EcoCleanse Ultimate Deodoriser 5L | 2       | 160        |

## **Lockable Chemical Bottle Wall Cabinet**



#### **Product Description**

A wall mounted lockable chemical storage cabinet with the capacity for 2 x 5 litre bottles of either EcoWash+ or EcoCleanse Ultimate chemicals. The cabinet is supplied with adaptor and flexible conduit to support the chemical supply tube linked directly to the machine. It is also designed to hold up to 8 x 1 litre Click & Fit chemical bottles for the exclusive Pulpmatic Eco+ chemical dosing system. Available with standard key lock or combination lock.

| Order Code   | Description                 | Qty |
|--------------|-----------------------------|-----|
| CAB-CHEM-001 | Wall cabinet 5L lock & key  | 1   |
| CAB-CHEM-002 | Wall cabinet 5L combination | 1   |
| CAB-CHEM-003 | Wall cabinet C&F lock & key | 1   |
| CAB-CHEM-004 | Wall cabinet C&F lock & key | 1   |



# Vacumatic **Waste Disposal System**





+44 (0) 1202 731555





With Vacumatic vacuum technology, you can guarantee hygienic waste disposal, while facilitating a pleasant living and working environment.

Furthermore, sealing contaminated material airtight will reduce its volume by 50%, creating an opportunity to reduce your waste collection costs and shrink your carbon footprint.

### **How it works**

Vacumatic vacuum technology removes the air from waste bags and then hermetically seals them removing the problem of exposed bacteria, viruses and unpleasant odours. It is a 100% hygienic, efficient and odourless waste disposal system.

The sturdy vacuum bags, which are 110-micron thick and have a patented safety structure, are 100% odourless, airtight with moisture wicking.

Vacuum-packing ensures that the storage and transportation of waste in your facility is completely safe, efficient, economical and odour free.

If your facility relies on single-use products such as pulp bedpans, bedpan liners, incontinence pads or nappies, Vacumatic allows you to dispose of waste quickly, easily and hygienically, even in areas where bedpan washer or pulp macerator use is not possible.



## **Benefits**

- Hands free operation reducing the risk of cross-contamination
- Suitable for use in combination with all types of non-offensive clinical waste
- Exceptionally economical, reducing waste volume by up to 50%
- Extremely quiet, using a validated air valve fitted with a medical bacteria filter
- A safe and efficient alternative to bedpan washers and macerators.

## Let's take a look...

#### **VACUUM SEALER**

By placing the vacuum bag in the vacuum chamber, the air is drawn from the bag and hermetically sealed through the heating element.



## **Vacumatic**



#### **Product Description**

Vacumatic assists your waste disposal process by sanitising and hermetically sealing dirty waste bags. This eliminates exposure to any potential viruses and bacteria, as well as destroying tell-tale odour at its source.

| Order Code | Description | Qty | Pallet Qty |
|------------|-------------|-----|------------|
| VAC0001    | Vacumatic   | 1   | N/A        |



The Vacumatic is mobile and easy to move, which benefits the cleaning process.



The Vacumatic is opened by simply moving the foot under the light sensor. This allows it to be operated entirely hands-free. The process is completely safe and automatic.









## **Vacumatic Trolley**



#### **Product Description**

The Vacumatic Trolley is operated by a foot pedal which opens the rubber clamp spring top which closes automatically when the foot is removed. This means the waste bag is never left open preventing any bad odours from escaping.

| Order Code Description |                   | Qty | Pallet Qty |
|------------------------|-------------------|-----|------------|
| VAC0007                | Vacumatic Trolley | 1   | N/A        |

### The Vacumatic Trolley has been specifically designed to work along side the Vacumatic waste disposal system.

The Vacumatic Trolley uses a unique rubber clamping system operated by a foot pedal which opens the clamp spring top and closes automatically when the foot is removed. This means that the waste bag is never left open, preventing any bad odours from escaping, keeping your facility completely safe, efficient and odour free.

Clear Vacumatic vacuum bags, are 110-micron thick and have a patented safety structure. They are 100% odourless, airtight and moisture free for use with Vacumatic waste disposal system



## **Vacumatic Bag**



#### **Product Description**

Clear Vacumatic vacuum bags, are 110-micron thick and have a patented safety structure. They are 100% odourless, airtight and moisture free for use with Vacumatic waste disposal system.

| Order Code Description |                                | Qty | Pallet Qty |
|------------------------|--------------------------------|-----|------------|
| VAC0007                | Vacumatic Trolley Bags - Clear | 100 | N/A        |







## **Slop Hopper**



#### **Product Description**

For general disposal and cleaning purposes a wall mounted solid and liquid waste disposal unit with continuous flushing rim. Supplied with all fixtures and fittings. Available HTM64 compliant.

| Order Code   | Description                       | Qty |
|--------------|-----------------------------------|-----|
| HYG00001-SS  | Slop hopper, SS waste, top entry  | 1   |
| HYG00002-POL | Slop hopper, PL waste top entry   | 1   |
| HYG00013-SS  | Slop hopper, SS waste, back entry | 1   |
| HYG00014-POL | Slop hopper, PL waste, back entry | 1   |

## **Combined Slop Hopper, Work Surface and Sink**



#### **Product Description**

Combined slop hopper, sink and with multi-purpose work surface and deep sink. Supplied with all fixtures and fittings, available HTM64 compliant with left or right hand work surfaces.

| Order Code                        | Description                                      | Qty |
|-----------------------------------|--|-----|
| HYG00003-SS-LH / HYG00004-SS-RH   | Combined slop hopper & sink SS waste, top entry  | 1   |
| HYG00005-POL-LH / HYG00006-POL-RH | Combined slop hopper & sink PL waste, top entry  | 1   |
| HYG00015-SS-LH / HYG00016-SS-RH   | Combined slop hopper & sink SS waste, back entry | 1   |
| HYG00017-POL-LH / HYG00018-POL-RH | Combined slop hopper & sink PL waste, back entry | 1   |

## **Combined Slop Hopper & Multi-Purpose Work Surface**



#### **Product Description**

Combined disposal hopper with a useful multi-purposed work surface. Supplied with all fixtures and fittings, available HTM64 compliant.

| Order Code   | Description  | Qty |
|--------------|--|-----|
| HYG00027-SS  | Combined slop hopper & Wk surface SS waste, top entry  | 1   |
| HYG00028-POL | Combined slop hopper & Wk surface PL waste, top entry  | 1   |
| HYG00029-SS  | Combined slop hopper & Wk surface SS waste, back entry | 1   |
| HYG00030-POL | Combined slop hopper & Wk surface PL waste, back entry | 1   |











## **Janitorial Unit**



#### **Product Description**

This janitorial unit is a free standing combination of washbasin and bucket sink providing both a wash hand basin and facility for filling and emptying buckets. Supplied with all fixtures and fittings, available HTM64 compliant.

| Order Code | Description                              | Qty |
|------------|--|-----|
| HYG00012   | Janitorial unit, with taps, none HTM64   | 1   |
| HYG00023   | Janitorial unit, no taps, HTM64 version. | 1   |

## **Endoscopy Sink (HTM64)**



#### **Product Description**

HTM64 special endoscopy cleaning sinks manufactured from 1.5mm 316 (1.4401) specification stainless steel. Twin trough design to primarily for the cleaning and rinsing of endoscopy equipment. Supplied with all fixtures and fittings, HTM64 compliant.

| Order Code                | Description                        | Qty |
|---------------------------|------------------------------------|-----|
| HYG00024-LH / HYG00025-RH | Endoscopy sink (HTM64), back entry | 1   |

## **Sink and Storage Cabinet**



#### **Product Description**

A stainless steel sink, storage cupboard and work surface. These units have clean lines with hinged doors and adjustable feet on a square welded framework available in various size combinations. Supplied with all fixtures and fittings, available HTM64 compliant.

| Order Code                | Description                          | Qty |
|---------------------------|--------------------------------------|-----|
| HYG00007-LH / HYG00008-RH | Sink and storage cabinet, top entry  | 1   |
| HYG00019-LH / HYG00020-RH | Sink and storage cabinet, back entry | 1   |

## **Small Wash Hand Basin**



#### **Product Description**

Wall mounted, satin finished, 304 grade stainless steel mini hand rinse basin, dimensions 134mm (h) x 305mm (w) x 265mm (d). Supplied with all fixtures and fittings.

| Order Code | Description           | Qty |
|------------|-----------------------|-----|
| HYG00009   | Small wash hand basin | 1   |

## **Wall Units**



#### **Product Description**

Wall unit manufactured from 1.2mm 304 stainless steel for the storage of consumables and equipment, with clean lines, hinged doors and supplied with a welded framework. Other sizes available on request.

| Order Code    | Description                               | Qty |
|---------------|---|-----|
| HYGWUHDTF500L | Wall unit hinged doors tubular cabinet LH | 1   |
| HYGWUHDTF500R | Wall unit hinged doors tubular cabinet RH | 1   |

## **Wall Mounted Standard Hand Basin**



www.ddcdolphin.com

#### **Product Description**

Wall mounted, satin finished, 304 grade stainless steel rectangular wash basin, dimensions 130mm (h) x 500mm (w) x 420mm (d). Supplied with all fixtures and fittings. Available HTM64 compliant.

| Oı | rder Code | Description                      | Qty |
|----|-----------|----------------------------------|-----|
| Нλ | /G00010   | Wall mounted standard hand basin | 1   |





+44 (0) 1202 731555







## **Corner Wash Hand Basin**



#### **Product Description**

This compact wall hung basin is specifically designed for corner fixing. Made from 304 grade stainless steel, dimensions 99mm (h) x 420mm (w) x 420mm (d). Supplied with all fixtures and fittings.

| Order Code | Description            | Qty |
|------------|------------------------|-----|
| HYG00011   | Corner wash hand basin | 1   |

# **Sit-on Sink Tops**



#### **Product Description**

Sit on sink top available with tap holes or wall mounted tap version compliant with HTM64. Taps and legs sold separately

| Order Code        | Description                           | Qty |
|-------------------|---------------------------------------|-----|
| HYGSBSD1000 L / R | Sit-on Sink Top                       | 1   |
| HYGLBB600         | Bearer bracket to suit 600mm unit     | 1   |
| HYGLEGSUP         | Support legs for Sit-on sink top unit | 1   |

## **Push/Knee Operated Hand Wash Basin**



#### **Product Description**

This knee operated sink offers a completely hands-free 'push front' wash station for improved hygiene, reducing the risk of cross-contamination and water wastage. Available in 2 sizes.

| Order Code | Description                                 | Qty |
|------------|---|-----|
| WHB1-P     | Basin 308mm x 268mm push/op c/w Tap (small) | 1   |
| WHB1-P2    | Basin 345mm x 385mm push/op c/w Tap (large) | 1   |

### **Taps**



#### **Product Description**

We offer a variety of taps including lever action mixer taps, deck fitted hot/cold taps and wall mounted taps to comply with HTM64.

| Order Code   | Description                                  | Qty |
|--------------|--|-----|
| HYGN3LTAP    | Standard high neck 3" lever taps (pair).     | 1   |
| HYGBIBTAP200 | Wall mounted 200mm extended bib taps (pair). | 1   |
| HYGEMTAP     | Standard 3" mixer lever tap.                 | 1   |

## **Clinical Knee Operated Basin**



#### **Product Description**

This knee operated sink offers a completely hands-free 'push front' wash station for improved hygiene, measures 508mm x 419mm.

| Order Code | Description                         | Qty |
|------------|-------------------------------------|-----|
| HYGSBU580  | WHB2 Wash Hand Basin Knee Operation | 1   |

By equipping your sluice room with stainless steel fixtures and fittings, you can take care of infection control from the ground up.

If you require any kind of stainless steel equipment, or need something made bespoke, we can help.

For more information get in touch with one of our **Stainless Steel Equipment experts.** 











# Sluice Room Design

We understand that disposing of human waste efficiently is a top priority for your clinicians and care staff. To ensure the precise execution of your infection control strategy we also offer a range of room design services.

Working with architects and facility managers, we map the ideal placement of sluice room equipment to fit the space provided, carefully considering all factors relating to infection control, access, flow of work and layout. Not only will an optimised layout make life much easier for your staff, it will also greatly reduce the risk of spreading infections resulting from cross contamination from bodily fluids and human waste.

Alongside our undeniable expertise, we value and depend on feedback from the true experts, - the users who rely on sluice room machinery every day. This collaborative effort allows us to always be in the forefront of infection control

Decades of engineering experience has equipped us with unique and specialist knowledge. Our products are at the forefront of existing technology - but we are always striving to develop and pioneer all new solutions.

Our design engineers are constantly evaluating the needs of those we serve, ensuring that expectations are consistently met and exceeded.

Design services offered vary country by country.

For more information get in touch with one of our design experts.





## **Wall Mounted Glove Dispenser**



#### **Product Description**

Wall mounting stainless-steel glove dispenser, for up to three packs. More versions are available on request.

| Order Code | Description                  | Qty |
|------------|------------------------------|-----|
| HYGWMGD    | Wall mounted glove dispenser | 1   |

## **Pedal Bin**



#### **Product Description**

Stainless steel pedal bin.

| Order Code  | Description               | Qty |
|-------------|---------------------------|-----|
| HYGWASTEBIN | Stainless steel pedal bin | 1   |

## **Soap, Disinfectant and Lotion Dispenser**



#### **Product Description**

Soap, disinfectant and lotion dispenser, short stainless steel operating lever for operation by ball of the thumb, with exchangeable pump. Volume is 500ml, modular system, dishwasher-proof and autoclavable.

| Order Code | Description                           | Qty |
|------------|---------------------------------------|-----|
| HYGSOAPD   | Soap, disinfectant & lotion dispenser | 1   |













## **Paper Towel Dispenser**

#### **Product Description**

Wall mounted lockable stainless steel paper towel dispenser.



| Order Code        | Description           | Qty |  |
|-------------------|-----------------------|-----|--|
| HYGPAPERTOWELDISP | Paper towel dispenser | 1   |  |

## **Shelves**

#### **Product Description**

Wall mounted 1000 & 1500mm stainless steel shelves.



| Order Code | Description                               | Qty |
|------------|---|-----|
| HO49       | 1000mm wall mounted stainless steel shelf | 1   |
| HO44       | 1500mm wall mounted stainless steel shelf | 1   |

## **Wall Racks**



#### **Product Description**

With a choice of two sizes our wall racks hold round and square commodes, bed pans, wash bowls and bottles. The large rack will hold 5 commode & 7 urine bottle wall rack, 630mm (h) x 835mm (w) x 390mm (d), whilst the smaller rack holds 4 commode & 5 urine bottles, 630mm (h) x 630mm (w) x 390mm (d), both wall mountable and supplied stainless steel drip tray.

| Order Code         | Description                                   | Qty |
|--------------------|---|-----|
| WALLRACKASSY       | Wall rack assembly 5 commode / 7 urine bottle | 1   |
| WALLRACKASSY-SMALL | Wall rack assembly 4 commode / 5 urine bottle | 1   |

## **Chemical Alarm Monitoring System**

## A sluice machine left to run without chemicals will not only impact on infection control but also the life of the machine.



Our Chemical Alarm Monitoring System takes the guess work out of when to replace the chemicals in your Panamatic Bedpan Washers or Pulpmatic medical pulp macerators, providing an audio and visual warning when the chemical bottle is empty.

Probes are inserted through the top of the cabinet into the chemical bottle which monitor the chemical levels, when the bottle is empty a warning sound is triggered to alert the operator.

The alarm can be set to either a loud or a softer pulsed beep, and there is also the option of a night mode which emits a red flashing light as a warning so as not to disturb sleep.

Easy to fit the Chemical Alarm Monitoring System is available with a standard key lock or combination lock and is a valuable addition to your sluice room equipment.

## **Advantages**

- Clear warning when chemical bottle needs replacing, alerting the staff on the wards
- Audio and visual alarm, including night mode so as not to disturb sleep
- Powder coated steel cabinet, anticorrosive and easy to clean
- Standard or combination lock options for added security
- Increased machine life-cycle
- Easy to fit, can be retrofitted to existing system

## **Chemical Alarm Monitoring System**



#### **Product Description**

Suitable for use with EcoCleanse Ultimate or EcoWash our Chemical Alarm Monitoring System provides an audio and visual warning when the chemical bottle supplying your machine is empty.

| Order Code | Description                                     | Qty |
|------------|---|-----|
| CABCHEM005 | Chemical Cabinet CAMS 5L Lock & Key EcoCleanse  |     |
| CABCHEM006 | Chemical Cabinet CAMS 5L Combination EcoCleanse |     |
| CABCHEM007 | Chemical Cabinet CAMS 5L Lock & Key EcoWash+    | 1   |
| CABCHEM008 | Chemical Cabinet CAMS 5L Combination EcoWash+   | 1   |











## **Product Summary**



#### **Bedpan Washers**

Manufacturer of bedpan washer disinfectors, also utilizing complete hands-free technology and anti-microbial materials to minimize cross-infection. Machines are operated using patented infra-red sensors and auto-start software to ensure users never need to touch machines, which are available in a range of sizes and capacities depending on the individual needs and requirements of the client.

#### **Medical Pulp Macerators**

Our range of Pulpmatic pulp macerators have been designed to provide a fast and safe human waste disposal solution whilst delivering passive safety measures such as hands-free operation and antimicrobial surfaces to minimise the risk of infection. Our latest pulp macerator, the Pulpmatic ECO+ is the most environmentally friendly machine on the market and benefits from our unique "Click & Fit" chemical system which delivers a bespoke sanitizing solution to disinfect according to the site's unique needs.





#### **Stainless Steel**

Stainless steel, with its impervious and non-toxic surface, has the characteristic of being guick and easy to clean. This attribute makes it the ideal choice for fixtures and fittings for hospital and healthcare projects. Our range of products comprises standard items designed for healthcare use and washbasins and other products specifically designed to comply with Health Technical Memoranda (HTM) 63, 64 and Health Building Note (HBN)00-10. These healthcare products are available in two grades of austenitic stainless steel, 304 and 316. 304 is the standard grade and is appropriate for most healthcare applications. 316 is a higher quality material and is available on request.

#### **Vacumatic Waste Disposal System**

Vacumatic vacuum technology removes the air from waste bags and then hermetically seals them removing the problem of exposed bacteria, viruses and unpleasant odours. It is a 100% hygienic, efficient and odourless waste disposal system. Vacuum-packing ensures that the storage and transportation of waste in your facility is completely safe, efficient, economical and odour free.













#### **Product Description**

The UVMATIC® is a wall mounted air purifier, recommended for use in sluice rooms wash rooms and corridors. Even with the most vigorous and regular cleaning, odour can linger which can give the impression of poor hygiene standards. The UVMATIC helps to resolve persistent odour problems by destroying bacteria and viruses in the air and on surfaces.

| Order Code | Description                     | Qty |
|------------|---------------------------------|-----|
| UVM0001    | UVMATIC air purification system | 1   |

## **UVMATIC®**

The UVMATIC is the perfect solution to eliminate odour and reduce harmful bacteria and viruses on hard surfaces and in the air.

Even with the most vigorous and regular cleaning, odour can linger which can give the impression of poor hygiene standards. The UVMATIC helps to resolve persistent odour problems by destroying bacteria in the air and on surfaces. It destroys viruses such as influenza, as well as E.coli, salmonella and similar bacteria, and is proven to be highly effective in removing unpleasant smells in areas such as sluice rooms, wash rooms and corridors.

## **Advanced Technology**

- Combines UV and Photoplasma technology to combat malodours
- 24/7 operation providing total support to existing cleaning regime
- High quality, low maintenance UV lamp
- Mains installation
- Flexible mounting options
- Creates a cleaner, safer environment



#### **Benefits**

- Creates a clean environment by removing odour causing airborne and surface bacteria
- Protects users by creating a hygienic environment free of viruses, mould and fungi
- Environmentally friendly reducing the need for harsh chemical solutions to control bad odours
- Minimal running costs similar to a low energy light bulb
- Creates a noticeably healthier environment for all users
- Minimal maintenance allowing for cost effective odour cleansing













## **UVMATIC Plus - Portable Air Purification System**



#### **Product Description**

The UVMATIC® Plus is a portable industrial strength air purifier. It is light and easy to carry with a built in timer which can be programmed to disinfect either continuously or in ten minute increments. Recommended for use in hospitals, care homes and hospitality facilities around the world, the UVMATIC® Plus removes bacteria, viruses and odours from the air and surfaces. It can be used as and when required for one off-cleaning of a room or included in your daily cleaning programme.

| Order Code | Description                          | Qty |
|------------|--------------------------------------|-----|
| UVM0003    | UVMATIC Plus air purification system | 1   |

## **UVMATIC® Plus**

UVMATIC Plus – the portable, industrial-strength air purifier from DDC Dolphin. It is light and easy to carry. A built-in timer can be programmed to disinfect either continuously or in 10-minute increments.

Using UV and photoplasma technology, the UVMATIC® Plus provides a natural solution to the problem of drug- and chemical-resistant micro-organisms. It destroys viruses such as influenza as well as E.coli, salmonella and similar bacteria.

Recommended for hospitals, care homes and hospitality facilities around the world, the UVMATIC® Plus removes bacteria and odours in the air and on surfaces. It eradicates viruses, bacteria, mould and volatile organic compounds. This technology doesn't merely filter out the bacteria - it actually destroys them.

The UVMATIC® Plus uses two powerful UV lamps which penetrate the walls of micro-organisms and shatter their DNA, making it impossible for them to reproduce.

It consumes very little energy, operates quickly and is far more effective than chemical alternatives. Simple to use, it can be operated by on-site clinicians and healthcare workers. Simply switch it on, set the timer and leave it to do its work.

The UVMATIC® Plus can be used as and when required for one-off cleaning of a room or included in your daily cleaning programme, depending on the needs of your facility.

**TO PLACE AN ORDER** 



#### **Benefits**

- Portable and easy to transport throughout a healthcare facility
- Creates a clean environment by removing odour-causing airborne and surface bacteria
- More effective than chemical
- Eliminates viruses, bacteria, fungus and mould in the air and on surfaces
- Very cost effective and inexpensive to run
- Environmentally friendly, reducing the need for harsh chemicals to control bad odours







54

The Hygenex range of wet and dry wipes provide healthcare professionals with a high-quality product which can be disposed of in bedpan washers, macerators, slop hoppers or toilets. Hygenex wipes are made from 100% non-woven cellulosic material which will quickly break down into nontoxic components, causing no harm to the environment or your plumbing systems.



Soft yet strong, these cleaning wipes have been developed to deliver exceptional performance whilst offering outstanding

environmentally friendly benefits. They are fully tested and compliant with EDANA & INDA standards of flushability.

## **What Makes Our Wipes Different?**

To put it simply, they are fully compostable - they completely break down and disperse into 100% organic matter when disposed of in bedpan washers, macerators, slop hoppers or toilets.

Whilst many competitor products can claim that they are biodegradable, this simply means that they will eventually break down into smaller pieces by natural processes. In reality what this means is they decompose into microplastics, further polluting our already dangerously damaged natural environment.

- Advanced non-woven 100% cellulosic material
- Passed all 7 tests for EDANA & INDA standards of flushability
- 100% Biodegradable, compostable, dispersible, flushable, maceratable & plastic free
- Alcohol free
- Unique market-leading strength and performance
- Suitable for use on all areas of the body including intimate areas
- Suitable for all skin types and ages from newborn to the elderly

Designed with all personal care and cleaning tasks in mind, they are ideal for use in hospitals, care homes, nursing homes and domiciliary care.

## **Eco-Friendly Skin Cleansing Wet Wipes**

For use on hands, body and face and suitable for all skin types, including sensitive skin.

- 30 wipes per pack
- Dermatologically tested and hypoallergenic; suitable for all skin types
- Gentle and highly effective skin cleanser
- Soap, lanolin and alcohol free
- Individual wipe size 200 x 160 mm

## **Eco-Friendly Patient Dry Wipes**

An all-purpose wipe suitable for general surface and skin cleansing.

- 75 wipes per pack
- Dual application wipes for use on surfaces
- Suitable for use with detergents, disinfectants and skin cleansing products
- Highly absorbent
- Individual wipe size 270 x 260mm

## **Disinfectant Wipes**

## **Easy Cleaning for Ultimate** Infection Control

Hygenex Disinfectant Wipes bring together a powerful disinfectant with advanced Tritex® material to produce a highly flexible and strong wipe with excellent solution retention, killing all major HCAI's.

These disinfectant-impregnated wipes save users time and effort. Users can simply wipe a surface clean and move on to the next task.

For use where there is a high risk of infection these wipes ideal for disinfecting patient-shared equipment and for cleaning non-invasive medical devices before sterilisation. They are alcohol-free, PHMB-free and dermatologically tested.

Using a Hygenex Disinfectant Wipe is quick and easy. Just wipe and go, with no need for detergents, disinfectant sprays or multi-step processes.

2 in 1 Disinfectant Wipes

with detergent first

better infection control

bottles of disinfectant

there is less wastage

users or others nearby

www.ddcdolphin.com

A one step process, no need to clean

Disinfect surfaces faster - leading to

No need to carry around spray

The disinfectant goes where it is

intended, there is no spraying so

No aerosol particles of disinfectant

that could be breathed in by the



#### The Material

Hygenex Disinfectant wipes are manufactured from Tritex® – layers of spunbond and meltblown fibres bonded together in a highheat process before a hydrophilic coating is applied.



### **High Strength**

The material offers high strength in both directions across and along the wipe



#### **Excellent Solution** Retention

Ensuring even wetness throughout the entire wipe



### **Very Low Linting**

Low risk of leaving contaminating fibres on surfaces



#### **Efficient Solution Release**

Active wipe ingredients are transferred to the surface rather than remaining trapped within the wipe's material fibres.





















56

## **Eco-Friendly Patient Dry Wipes**



#### **Product Description**

Our Eco-Friendly dry wipes are all-purpose wipes suitable for general surface and skin cleansing. They are soft when dry, highly absorbent, yet strong and smooth when wet. They are flushable, maceratable and fully compostable, they completely break down and disperse into 100% organic and can be safely disposed of in bedpan washers, macerators, slop hoppers or toilets.

| Order Code Description |                                     | Pk Qty | Case Qty |
|------------------------|-------------------------------------|--------|----------|
| 91-01-088              | Eco-Friendly Patient Dry wipes (GB) | 75     | 16       |
| 91-01-090              | Eco-Friendly Patient Dry Wipes (EU) | 75     | 16       |

## **Eco-Friendly Skin Cleansing Wet Wipes**

#### **Product Description**



Our Eco-Friendly wet wipes are skin cleansing wipes for use on hands, body and face. Made from all naturally-derived ingredients, these wipes are suitable for all skin types including sensitive skin. They are flushable, maceratable and fully compostable – they completely break down and disperse into 100% organic and can be safely disposed of in bedpan washers, macerators, slop hoppers or toilets.

| Order Code | Description                                | Pk Qty | Case Qty |
|------------|--|--------|----------|
| 91-01-089  | Eco-Friendly Skin Cleansing Wet Wipes (GB) | 30     | 48       |
| 91-01-091  | Eco-Friendly Skin Cleansing Wet Wipes (EU) | 30     | 48       |

## **Disinfectant Wipes**



#### **Product Description**

Our Disinfectant Wipes bring together a powerful disinfectant with advanced Tritex® material to produce a highly flexible and strong wipe with excellent solution retention, killing all major HCAI's. For use where there is a high risk of infection, ideal for disinfecting patient-shared equipment and for cleaning non-invasive medical devices before sterilisation.

| Order Code | Description             | Pk Qty | Case Qty |
|------------|-------------------------|--------|----------|
| 99-01-079  | Disinfectant Wipes (GB) | 200    | 6        |
| 99-01-078  | Disinfectant Wipes (EU) | 200    | 6        |



## Antimicrobial surfaces protect users by creating an hygienic environment which prevent the spread of viruses and bacteria.

## How does a coating system work

Antimicrobial surfaces protect users by creating an hygienic environment which prevent the spread of viruses, bacteria, fungi and yeasts. The Hygenex® Recoat® Antimicrobial Coating System has been scientifically proven to protect against major HCAI's including E. Coli, MRSA, Staph aureus and SARS-CoV-2.

Hygenex® Recoat® Surface Cleaner is used as a cleaner for the antimicrobial coating, it degreases and cleans the selected surface and ensures the Antimicrobial Protector adheres correctly.

Hygenex® Recoat® Antimicrobial Protector is a water based quick drying antimicrobial coating which you spray onto a surface and smooth evenly using a microfibre cloth. Once dry the result is the reliable inhibition and elimination of bacteria, and viruses, an important consideration for all areas where hygiene is of the utmost importance and gives you effective protection against the spread of infection.

Hygenex® Recoat® Antimicrobial Protector incorporates silver ions, the very latest in antimicrobial technology. Once coated the surface is antimicrobial for up to 6 months.













## **HYGENEX®** Recoat® Antimicrobial Coating System

Antimicrobial surfaces protect users by creating an hygienic environment which prevent the spread of viruses, bacteria, fungi and yeasts.

The result is reliable inhibition and elimination of bacteria and viruses, an important consideration for all areas where hygiene is of the utmost importance. Antimicrobial surfaces give you more effective protection against the spread of infection.

The Hygenex® Recoat® Antimicrobial Coating System has been scientifically proven to protect against major HCAI's including E. Coli, MRSA, Staph aureus and SARS-CoV-2.

Hygenex® Recoat® Surface Cleaner is used as a cleaner for the antimicrobial coating, it degreases and cleans the selected surface and ensures the Antimicrobial Protector adheres correctly.

Hygenex® Recoat® Antimicrobial Protector is a water based quick drying antimicrobial coating incorporating silver ions, the very latest in antimicrobial technology.

Supplied in a handy spray bottle it can be used on almost all substrates including stainless steel, aluminium, copper, zinc, chrome, most plastics, glass, ceramic, wood and foil, it can be applied to a variety of touch points including door handles and touch screens and will protect the area for up to 6 months. Each 500ml bottle will give you approximately 50<sup>2</sup> metres of antimicrobial protection.

Both products are water based, sustainable and environmentally friendly.

#### **Benefits**

- Tested against all major HCAI's including SARS-CoV-2
- Creates a hygienic environment free of viruses, bacterium, mould and fungi
- Touch dry in 15 minutes, ready for use in 3 hours
- Suitable for most hard surfaces

- Coating lasts up to 6 months
- Quick drying
- Water based
- Creates a safer environment for all
- Presence of coating can be identified with UV light

## **Hygenex Recoat Antimicrobial Coating System**



#### **Product Description**

A water based, quick drying antimicrobial coating system using silver ions. Once coated the surface is antimicrobial for up to 6 months eliminating bacteria, and viruses, an important consideration for all areas where hygiene is of the utmost importance and gives you effective protection against the spread of infection.

| Order Code | Description                            | Box Qty | Pallet Qty |
|------------|--|---------|------------|
| 99-01-086  | Hygenex Recoat Antimicrobial Protector | 4       | N/A        |
| 99-01-087  | Hygenex Recoat Surface Cleaner         | 4       | N/A        |
| 99-01-082  | Hygenex Recoat Antimicrobial Protector | 12      | N/A        |
| 99-01-083  | Hygenex Recoat Surface Cleaner         | 12      | N/A        |





+44 (0) 1202 731555







# PACKAGES

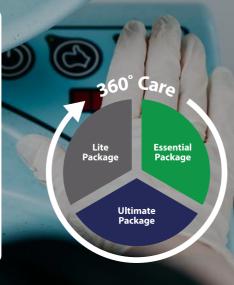
# 360°Care

## for Bedpan Washers

At DDC Dolphin, our mission is to dramatically reduce the number of distressing and life-threatening HCAIs in hospitals and care facilities around the globe – and thereby save lives.

#### We aim to do this by:

- Producing cutting-edge sluice room technology which leads the industry in redefining infection control standards
- Making our products and services accessible to the facilities who need them
- Equipping our customers with the knowledge to make informed buying decisions which suit their needs.



## Why Choose Us?

#### **Save Money**

- Fixed pricing for 5 years
- Competitive packages
- No money wasted on avoidable breakdowns

#### **Peace Of Mind**

- Deal direct with the manufacturer
- Largest team of field engineers in the UK
- Dedicated account manager

#### **Save Time**

- Rapid response
- Reduce machine downtime
- Lifetime machine support

The DDC Dolphin range of bedpan washer packages enables you to purchase the equipment you need, exactly when you need it, so you never have to jeopardise patient care. We understand one size doesn't fit all; that's why we have 3 levels of cover so you can choose what is best for your needs.

Everything you could possibly require is covered, with a guarantee of no extra costs. We are on your side with the best UK coverage in the market and outstanding account management from a sluice room expert. British made, universally trusted. Caring for you, so you can care for others.



- Machine including 5 year parts and labour warranty
- Bi-annual service and maintenance visits over 5 years
- Chemical dosing system, lockable cabinet and 5 year chemical supply
- Machine installation and commissioning
- Staff user training
- Free delivery
- Pre-installation site survey and sluice room health check
- Ultimate pack of bedpans and urinal bottles
- Wall storage rack



- Machine including 5 year parts and labour warranty
- Bi-annual service and maintenance visits over 5 years
- Supply of chemical dosing system and lockable cabinet
- Machine installation and commissioning
- Staff user training
- Free delivery
- Pre-installation site survey and sluice room health check
- Essential pack of bedpans and urinal bottles



- Machine including 5 year parts and labour warranty
- Annual service and maintenance visits over 5 years
- Supply of chemical dosing system and lockable cabinet
- Machine commissioning
- Staff user training
- Free delivery
- Pre-installation support





+44 (0) 1202 731555



www.ddcdolphin.com



# 360°Care

## for Pulp Macerators

At DDC Dolphin, our mission is to dramatically reduce the number of distressing and life-threatening HCAIs in hospitals and care facilities around the globe – and thereby save lives.

#### We aim to do this by:

- Producing cutting-edge sluice room technology which leads the industry in redefining infection control standards
- Making our products and services accessible to the facilities who need them
  - Equipping our customers with the knowledge to make informed buying decisions which suit their needs.



## Why Choose Us?

#### **Save Money**

- Fixed pricing for 5 years
- Competitive packages
- No money wasted on avoidable breakdowns

#### **Peace Of Mind**

- Deal direct with the manufacturer
- Largest team of field engineers in the UK
- Dedicated account manager

#### **Save Time**

- Rapid response
- Reduce machine downtime
- Lifetime machine support

The DDC Dolphin range of pulp macerator packages enables you to purchase the equipment you need, exactly when you need it, so you never have to jeopardise patient care. We understand one size doesn't fit all; that's why we have 3 levels of cover so you can choose what is best for your needs.

Everything you could possibly need is covered, with a guarantee of no extra costs. We are on your side with the best UK coverage in the market and outstanding account management from a sluice room expert. British made, universally trusted. Caring for you, so you can care for others.



- Machine including 5 year parts and labour warranty
- Bi-annual service and maintenance visits over 5 years
- Chemical dosing system, lockable cabinet and 5 year chemical supply
- Machine installation and commissioning
- Staff user training
- Free delivery
- Pre-installation site survey and sluice room health check
- Ultimate pack of bedpans and urinal bottles
- Wall storage rack



- Machine including 5 year parts and labour warranty
- Bi-annual service and maintenance visits over 5 years
- Supply of chemical dosing system and lockable cabinet
- Machine installation and commissioning
- Staff user training
- Free delivery
- Pre-installation site survey and sluice room health check
- Essential pack of bedpans and urinal bottles



- Machine including 5 year parts and labour warranty
- Annual service and maintenance visits over 5 years
- Supply of chemical dosing system and lockable cabinet
- Machine commissioning
- Staff user training
- Free delivery
- Pre-installation support







+44 (0) 1202 731555



www.ddcdolphin.com



# 360° Hospital Cover

## Pulpmatic® Eco+ Medical Pulp Macerator

With a DDC Dolphin's 360° Hospital Cover you can ensure that your Pulpmatic® Eco+ Medical Pulp Macerator stays in top condition and is maintained to the highest possible standards, preventing any avoidable breakdowns.

## Why choose Pulpmatic® Eco+

The Pulpmatic® Eco+ is the most hygienic, economical and environmentally friendly macerator on the market. It features fully contactless operation, powerful antimicrobial surfaces, a unique Click & Fit easy load chemical dosing system and a Graphic User Interface (GUI) screen providing animated operation instructions, cycle status information as well as fault resolution guidance.



## **New Advanced Features**

- **Fully Contactless operation**
- Enhanced MicrobeSafe®+ antimicrobial and anti-fungal surfaces
- Intuitive Graphic User Interface
- Innovative Click & Fit chemical system with chemical dosing modes
- Reduced cycle time from 85 seconds per cycle
- Low water & power usage
- Improved cutting design with turbine performance
- Audio messaging

+44 (0) 1202 731555

Free flowing output of waste

## Which package is right for you?

**Ultimate** 

#### **Essential**

Lite







With the choice of 3 levels of cover over 5 or 7 years, you can ensure that your sluice machinery stays in top condition and is maintained to the highest possible standards, preventing any avoidable breakdowns. Everything you could possibly need is covered, no finance necessary, Pulpmatic Eco+ medical pulp macerator included.

| DDC Dolphin Pulpmatic® Eco+ Macerator                        | Ultimate                                      | Essential                | Lite              |
|--|---|--------------------------|-------------------|
| 5/7 year parts and labour warranty (warranty policy applies) | Yes √   | Yes √                    | 1 year included √ |
| 5/7 year service maintenance visits over                     | Bi-annual √                                   | Annual ✓                 | Annual ✓          |
| Chemical dosing system & chemical supply                     | Yes ✓<br>5/7 years supply<br>(250/350 x 1ltr) | Yes √<br>1 box 12 x 1ltr | Yes √<br>1 x 1ltr |
| Machine installation and commissioning                       | Yes ✓   | Yes ✓                    | Yes √             |
| Staff user training  | Yes ✓   | Yes ✓                    | Yes √             |
| Carriage and packing   | Yes √   | Yes √                    | Yes √             |
| Pre-install site survey and sluice room health check         | Yes √   | Yes √                    | Optional extra +  |
| Lockable chemical wall cabinet                               | Yes √   | Yes √                    | Optional extra +  |
| Disconnection and scrapping of existing machine              | Optional extra +                              | Optional extra +         | Optional extra +  |
| 5/7 year Scalematic system including replacement cartridges  | Optional extra +                              | Optional extra +         | Optional extra +  |

## Why Choose Us?

#### **Save Money**

- No finance required
- Fixed pricing for 5 / 7 years
- Competitive package
- No money wasted on avoidable breakdowns

#### **Peace Of Mind**

- Deal direct with the manufacturer
- Largest team of field engineers in the UK
- Dedicated account manager

#### **Save Time**

- Rapid response
- Reduce machine downtime
- Lifetime machine support













# 360°Service



A fully operational sluice / dirty utility room is integral to controlling infection so you will want to do everything in your power to keep it up and running.

With DDC Dolphin's 360° service agreements you can ensure that your sluice machinery stays in top condition and is maintained to the highest possible standards, preventing any avoidable breakdowns so you can continue to prioritise the well-being of patients and clinicians.

Our service packages help you to reduce the costs associated with unexpected breakdowns by correcting any issues before they develop in to serious problems.

#### 10 Benefits of 360° Service

- 1. Reduced downtime, increasing your productivity
- 2. Reduced costly repair visits
- 3. Increased lifespan of your machines
- 4. Reduction of unplanned maintenance and call-out labour charges
- 5. Discount on parts, labour and priority call-outs
- 6. Less inconvenience for your staff allowing them to be more effective and efficient
- 7. Detailed maintenance records to help plan your CAPEX budgets and prepared for CQC inspections
- 8. Manage scale correctly in hard water areas
- 9. Better transparency for audits / CQC inspections / Infection control
- 10. Manage your costs over a long period of time



## Giving you peace of mind with service capability

- Access to the UK's largest fleet of highly trained service engineers with 28 Field Service Engineers
- **Dedicated Customer Services Team**
- **Dedicated Account Manager**
- Ability to repair and maintain all makes and models of machines
- Periodic testing to NHS guidelines
- Fully stock supported for parts
- One consolidated invoice

## Which service package is right for you







|   | Ultimate         | Essential        | Lite            |
|---|------------------|------------------|-----------------|
| Service maintenance visits                                | Bi-annual ✓      | Bi-annual ✓      | Annual <b>✓</b> |
| Chemical discount   | 15% ✓            | 10% ✓            | 5% ✓            |
| SLA response time (Reactive repair)                       | 24 hours ✓       | 48 hours ✓       | 72 hours ✓      |
| Parts discount (DDC Dolphin parts only)                   | 25% ✓            | 15% ✓            | 10% ✓           |
| Call-out inc. 1st hour labour & labour per hour           | Call-out ✓       | Call-out ✓       | Call-out ✓      |
| at preferred rates  | Labour √         | Labour √         | Labour ✓        |
| Sluice room healthcare check                              | Yes ✓            | Yes ✓            | Yes ✓           |
| Water hardness and scale level check with recommendations | Yes ✓            | Yes ✓            | Yes ✓           |
| Access to customer portal                                 | Yes ✓            | Yes ✓            | No <b>x</b>     |
| Annual account review                                     | Yes ✓            | Yes ✓            | No x            |
| Full asset management & reporting                         | Yes ✓            | Yes ✓            | No <b>x</b>     |
| Utensil packs   | Yes ✓            | Yes ✓            | No <b>x</b>     |
| Machine trials for new sites                              | Yes ✓            | No <b>x</b>      | No x            |
| Parts and labour warranty (warranty policy applies)       | Optional extra + | Optional extra + | No <b>x</b>     |
| Annual periodic testing                                   | Optional extra + | Optional extra + | No x            |
| Quarterly periodic testing                                | Optional extra + | No <b>x</b>      | No <b>x</b>     |













Arranging regular deliveries of the right chemicals for your sluice room machinery needn't be a headache. Our 360° Chemical offering has been designed to make sure you have sufficient chemicals for your facility's requirements, delivered at a frequency to suit you.

We can accurately forecast the quantity of bedpan washer scale inhibitor or macerator disinfectant that you will need based on your facility type, the number of beds, and the type of care you provide. If you already order your consumables from DDC Dolphin, we can use your historical order data to arrange your regular deliveries.

Depending on your storage capacity, we can arrange deliveries yearly, quarterly or monthly, and organise a standing order for payment accordingly.

If you take out a 360° Service contract, you can get up to 15% of your chemical order, depending on which level of service you have: Ultimate, Essential or Lite.

## **EcoWash+ For Bedpan Washers – Wash And Scale Inhibitor**

EcoWash+ aids washing and the daily functioning of Panamatic bedpan washers. It also acts as a limescale inhibitor, preventing limescale and mineral build up and prolonging the life of your machines. We can advise you on the dosage required for your machines, as this will depend on the water hardness levels in your area.



## **EcoCleanse Ultimate Macerator Disinfectant**

A macerator disinfectant providing macerators high standards of cleaning, degreasing and disinfection in one operation. Tested to be effective against Clostridium Difficile, MRSA, P. Aeruginosa and Escherichia Coli, effectively reducing the risk of Healthcare Associated infections (HCAI's).



## **EcoCleanse Ultimate Concentrate Disinfectant for Pulpmatic Eco+**

For use in DDC Dolphin's unique easy load chemical cartridge system on the Pulpmatic Eco+, a macerator disinfectant providing a high standard of cleaning, degreasing and disinfection in one operation. Tested against BSEN1276, BSEN1650, BSEN13704 and BSEN14476 it's proven to be effective against the most prominent Healthcare Associated Infections (HCAI's).















DDC Dolphin can work with you or your developers to tailor the perfect infection control solution to meet your requirements at any stage of design. We can provide BIM files for all our Bedpan Washers and Medical Pulp Macerators ready to drop into your room plans helping you to make better design decisions, improve building performance and collaborate more effectively throughout the project life cycle.

#### **Project Discussion**

For any new project, discussions will be held to enable us to formulate a detailed plan to include the location, planned drawings & conception and time frames (with provisions for change) to establish a full understanding of the project needs.

#### **Project Plan / Meeting**

From the initial discussions a Project Plan Meeting will be arranged where we will provide a complete proposal document which will detail a full site evaluation with room layouts, specifications of all product recommendations and connection advice for optimal performance. Open discussions will be held around any potential barriers / issues, that may have been identified in the preliminary report.

#### **Lead Times & Manufacturing**

Once the proposal has been agreed we will provide a works schedule for all products, taking into consideration completion dates and time frames. Leading up to the delivery, we will provide updates on manufacturing time frames and keep abreast of delivery schedules.

Delivery will be to the site on the agreed completion date. In the event of any delays we can store items at a cost in our factory, however there will be a certain amount of flexibility in the delivery schedule which will be discussed throughout and nearing the completion date.

#### Installation

The equipment will be installed by one of our extensive network of engineers. The type of install would depend on the product but would include installation and commissioning of all machines.

#### **End User Training**

We will provide end use training for all equipment once installed. The training will be organized by your account manager and conducted either by the Regional BDM or Regional Engineer depending on the type of equipment.

70

Our large, dedicated, and directly employed Field Service Engineering Team are located around the UK able to support and maintain our equipment. Your regional BDM will look after the account on going, holding further discussions around periodic servicing and supply of other essential consumables (chemicals, wipes, etc.)

#### **Forecasted works**

It is our aim to build a mutually beneficial, long lasting relationships with our customers. With the average work cycle being between 12-18 months, a 3 to 5 years forecast agreement would be discussed with a confirmed price list and plan of works making future planning run more efficiently.

## **ACCREDITATIONS**

## DDC Dolphin is proud to be acknowledged for our quality and expertise by the following bodies:

**ISO 9001 Quality Management System (QMS)** 



#### who are accredited by UKAS, the UK's national accreditation body for certification providers. **IPS**



We are corporate members of the Infection Prevention Society – a charitable organisation whose mission is to inform, promote and sustain expert infection prevention policy and practice in the pursuit of patient or service user and staff safety. They aim to shape and inform infection prevention and control policies and practice to support safe care internationally.

The internationally recognised standard for quality management systems across all

industries, used in over one million organisations globally. It provides a management framework to improve business practices, helping us to provide services and products that meet our customers' expectations. We are certified by Alcumus ISOQAR to ISO standards,

#### **Made in Britain**



We are members of Made in Britain, a not-for-profit campaign that promotes quality British manufacturers and their products, both in the UK and overseas. The Made in Britain marque is accredited to businesses that sell goods that have been manufactured to the highest standards in Britain.

#### **IHEEM**



We are Company Affiliated members of IHEEM – an international professional engineering institute and the UK's largest specialist Institute for the Healthcare Estates Sector – through which we help our engineers with their professional development and earning internationally recognised engineering qualifications.

#### **ABHI**



We are active members of the Association of British HealthTech Industries who help their members to provide products and services that help people live healthier lives. They speak on behalf of the HealthTech industry to key stakeholders, such as governments, healthcare systems and regulators.

#### CE



We are proud to have the European Economic Area (EEA) CE marking, demonstrating that we have checked that our products meet EU safety, health and environmental requirements, are compliant with EU legislation, and can be sold within the European single market.



Our Pulpmatic Ultima and Uno medical pulp macerators are UL 61010-1 (Electrical Equipment for Measurement, Control, and Laboratory Use; Part 1: General Requirements) and CAN/CSA-C22.2 No. 61010-1 (Electrical Equipment for Measurement, Control, and Laboratory Use; Part 1: General Requirements) accredited – certifying that we have been investigated by UL according to their standards and approved to sell these machines in the USA and Canada.

#### **WRAS**



All our products are approved by the Water Regulations Advisory Scheme (WRAS). They ensure that our machines, which carry and receive water from the public mains water supply, comply with Water Supply (Water Fittings) Regulations. This guarantees that we don't cause waste, misuse, undue consumption or contamination of the water supply and that our equipment is 'of an appropriate quality and standard.











**BH12 4NU** 





info@ddcdolphin.com







#### **Accreditations**















