



Reduce Downtime. Control Costs.

DDC's **Switch & Save** programme reduces costs on macerator equipment immediately, while improving uptime, compliance, and visibility across your estate. Most NHS Trusts overspend on macerator equipment and servicing by **more than 30%** due to inefficient machines and reactive servicing models.

Why Switch to DDC for your servicing?



Scheduled service visits

Fewer breakdowns, increasing equipment uptime.



Preventative Maintenance

Proactive servicing helps avoid unexpected failures.



Fast, Reliable Call-Outs

On-site within 24–48 hours with over 90% first-time fix rate.



Transparent Pricing

Clear, pre-agreed pricing with no surprises.



Asset Management & Reporting

Up-to-date insights to support maintenance & replacement.

Why Switch to DDC for your machines?



Exceptional Efficiency

Up to 50% faster, cycles using less water & energy.



Advanced Blockage Prevention

Dual chambers help stop unsuitable items reaching the drain.



Open Flow System

Pulpmatic® Flex uses continuous flow to move waste & protect pipework.



Seamless, Contactless Operation

Hands-free use with automatic lid closure for safer, simpler operation.



Smart Self-Diagnostics

Built-in monitoring maintains performance & prevents downtime.

“Switching to DDC has significantly reduced our downtime and service issues. Response times are faster, and the reliability of the equipment has made a real difference to ward operations”
– Estates Manager, NHS Trust



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With the New Value Based Procurement Guidelines launching June, are your current contracts driving sustainable savings and improving patient outcomes?

Frequent Equipment Breakdowns Disrupt Critical Operations

Repeated failures impact ward efficiency and delay clinical workflows resulting in avoidable disruption and reduced patient safety.

Ageing Equipment Creating Reliability and Supply Challenges

Older assets are more prone to failure, with parts harder to source, leading to extended downtime and increased operational risk.

Slow Response Times Increase Risk Across Your Facility

Delays in engineer response leave essential equipment out of service longer, increasing operational pressure and infection risks.

Balancing Compliance with Budget Pressures

Maintaining regulatory compliance while managing financial constraints creates ongoing tension between safety, performance, and cost control.

Book Your Free Switch & Save Assessment:

We'll review your current setup, highlight cost-saving opportunities, and provide a clear, low-risk transition plan.