

Avery Healthcare Case Study

Avery Healthcare operates residential, dementia and nursing care homes throughout the UK, with a focus on the highest possible standards of living for its residents. Based in Northampton and with care homes across the country, Avery Healthcare has a pedigree and standing within the care industry that is known for quality.

The Challenge

With the emphasis firmly on residential quality of care, Avery Healthcare required a partner to provide equipment and maintenance for its dirty utility rooms right across its 30 plus locations.

Cleanliness and infection control are paramount to the running of Avery's care home sites, so when it came to equipping and maintaining its important sluice room areas nationwide, Avery found DDC Dolphin to be the most suitable partner.

The Solution

DDC Dolphin has been working with Avery Healthcare since 2009, supplying Panamatic Washer Disinfectors and other bedpan washing solutions, as well as various items of Hygenex furniture for their sluice rooms, such as tables, shelves and cabinets.

DDC Dolphin continues to exclusively provide sluice room equipment to Avery and has an ongoing service contract for all Avery care homes.



The Outcome

“ We very much see DDC Dolphin as an established supplier and business partner. Over the years we have fostered a great working relationship, and remain assured that their service and maintenance division is fast to react and only a phone call away from any of our sites. ”

Derek Goodman, Construction Manager, Avery Healthcare