

# The London Clinic Case Study



The London Clinic is one of the UK's largest private hospitals, dedicated to providing the best, personalised healthcare with a breadth of surgical and medical expertise. The London Clinic has been at the forefront of hygiene and infection control procedures and first installed DDC Dolphin washer disinfectors in the early 1990s.

## The Challenge

Following a 2013 review of best practice, The London Clinic decided to switch its dirty utility room solution to single-use pulp items such as bowls, urinals and bedpans, with disposal via a macerator. Following a trial evaluation of all competitor machines, the hospital selected macerators, supplied, installed and maintained by DDC Dolphin.

## The Solution

The total dirty utility room solution consisted of a mixture of large capacity Pulpmatic Ultima macerators for busy areas and Pulpmatic Uno macerators for quieter wards and isolation rooms.



## The Outcome

**The maceration method is seen as the most hygienic way of disposal of human waste in a hospital, reducing the chance of cross infection and any Healthcare Associated Infections (HCAs).**

“ We are delighted to be working with DDC Dolphin for the complete package of machine acquisitions, installation and training. DDC Dolphin's understanding of the importance of fighting the transmission of HCAs, together with their completely hands-free, high-quality range of macerators, helped to make our decision much easier. The programme of hassle-free installation and comprehensive staff training was an added bonus! ”

Tony Lobo, Project Manager, The London Clinic