

Wide Cove Care Home

Case Study

Wide Cove Care Home is a privately owned home providing care and accommodation for up to eight people with learning disabilities.

The detached three-storey building comprises of eight single bedrooms, is situated in Runcorn Town, and has a secure well-maintained garden for residents to enjoy.

The Challenge

Wide Cove were using yellow bags for their clinical waste, but excessive over bagging and the odour problems that came with this was becoming a problem and they were keen to look for a suitable alternative that met their high infection control standards as well as controlling odour within the sluice room.

After research and investigation into a suitable replacement Lynn Price, owner of Wide Cove, decided that incontinence pad maceration was the best solution to meet their high standards.

Lynn contacted DDC Dolphin, a UK manufacturer with over 30 years of experience in sluice room solutions whose portfolio included the Incomatic incontinence product macerator, a real contender for a solution to her problem.

The Solution

As part of our due diligence and duty of care to our customer, before installing the Incomatic incontinence product macerator we initially carried out a full site survey to ensure that the home had the correct drainage facilities required for this type of waste.

Once we had established the drainage system was suitable it was full steam ahead and the machine was fully installed and working within two weeks of initial contact.

The Incomatic presents a convenient and hygienic means of disposing of incontinence pads and nappies quickly and efficiently in a fast 2-minute cycle. Our specially designed cutting technology ensures incontinence products and nappies are shredded into fine particles and then discharged into the sewerage system.

This means there's no smell, mess or need to store anything, dramatically reducing the potential risk of cross infection.



The Outcome

“ I was very impressed with the service we received from DDC Dolphin. They were extremely professional from the initial survey right through to the installation. The new machine has been so successful I have placed an order for another Incomatic to be installed into one of our other facilities . ”

Lynn Price – Owner – Wide Cove Care Home