

# Harkel Building Services Case Study



**Harkel Building Services operates primarily, but not exclusively, in the care sector. As a valued and repeat service M & E Contractor, they cover traditional contracting, design and build, partnering and management contracting. The company is based in Sheffield and undertakes projects ranging in value from £500,000 to £3,000,000.**

Designed to complement its surroundings, with 180-degree views, the care home provides residents with a sense of independence; vital in enhancing their well-being and preserving the landscape's beauty.

## The Challenge

The Hawkhurst House Care Home was designed to embody Graham Care's unique concept of care suites and flexible accommodation within a group living environment. It provides a high standard of living and communal accommodation with the well-being of its residents at heart. The home offers a wide range of local employment opportunities and is very much needed in the local community to improve healthcare standards.

In order to attract the support of the community, Harkel Building Services needed to produce a care home displaying quality and high standards of finish throughout. DDC Dolphin were proud to be selected to provide specialist knowledge and solutions for all the sluice room requirements at the home.

## The Solution

DDC Dolphin provided a full-size floor template, pre-installation instructions and catalogue to ensure that the first fix mechanical and electrical works were completed to the correct dimensions. On receipt of the pre-installation paperwork, a DDC Dolphin trained site engineer was deployed to install and commission the new machines. DDC Dolphin supplied and installed 6 Panamatic Midi bedpan washer disinfector machines for each of the sluice rooms at the home, designed to facilitate exceptional infection control. By selecting DDC Dolphin, Harkel Building Services had complete peace of mind in the knowledge that the home's newly installed washer disinfectors were of the highest quality, provided by a company with over 25 years of experience who offered comprehensive advice and support throughout the planning and installation, as well as aftersales care.



## The Outcome

*“ We have been really impressed with the service and professionalism shown by DDC Dolphin in all aspects of this project. Their ability to give comprehensive support and advice is the level of service we require to be able to deliver these projects on time and at a good standard. We look forward to future projects and a mutually beneficial relationship with them. ”*

Phil Gibson, Engineer, Harkel Building Services